

Key Facts: Hill House

Dunkeswell Road, Honiton, Devon EX14 4UQ

Funding arrangements	
Do we accept both self-funded and state-funded residents	Yes
Key features of our service	
The care needs we cater for	<ul style="list-style-type: none"> Residential Care Home Dementia Friendly Care Home
Overview of our rooms and facilities	All rooms are ensuite with 12 rooms on the ground floor and 18 rooms on the upper floor. Facilities include a communal lounge, dining room and gardens. Services provided are full personal care, meals, laundry, and social activities.
Size of the home	Suitable to accommodate 30 residents
Brief description of staffing arrangements	24-hour care staff with senior carers at each shift. Registered Care Manager and Deputy Manager.
Latest inspection rating/grades	Care Quality Commission - Good (August 2022) https://www.cqc.org.uk/location/1-348493055
Surprising or important terms and conditions	
Is there a minimum period that a resident must self-fund for	No
How self-funded residents fees may change during their stay	Fees are reviewed annually each April
Is there a requirement for a guarantor	No
Fees and charges	
Total weekly rates we charge self-funded residents for each type of care service	From £1,351 per week
What services are included in the weekly fees	<ul style="list-style-type: none"> Meals, food and non-alcoholic drinks Utilities 24-hour care Laundry/room cleaning/bedding Mobility aids (if required) Personal care

	<ul style="list-style-type: none"> • Medication administration (if required) • On-site activities
Additional services which may need to be paid for	<ul style="list-style-type: none"> • Hairdresser • Chiropodist • Toiletries/clothing/newspapers • Telephone/ TV package bill (if required) • Trips facilitated outside of the home